



VOLVO



TRUCK
STOPS

HOW
WE KEEP TRUCKS MOVING



Truckstops has been providing aftersales parts and service support to the trucking and transport industry throughout New Zealand since 1983.

390
TEAM
MEMBERS

19
BRANCHES
NATIONWIDE

5
DEALERS

1
DISTRIBUTION
CENTRE (PN)



New Zealand’s authorised distributor and aftersales suppliers for the Hino, Mack, and Volvo Truck and Bus franchises.



V O L V O



● **BRANCHES**

WHANGAREI
AUCKLAND NORTH
AUCKLAND CENTRAL
AUCKLAND SOUTH
AUCKLAND VOLVO
HAMILTON
MT MAUNGANUI
MT MAUNGANUI VOLVO
ROTORUA
TAUPO
NAPIER
PALMERSTON NORTH
WELLINGTON - LOWER HUTT
NELSON
BLENHEIM
CHRISTCHURCH
CROMWELL
DUNEDIN
INVERCARGILL

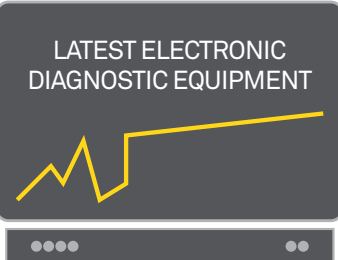
● **DEALERS**

PALMERSTON NORTH - EMMETTS
WHANGANUI - EMMETTS
NEW PLYMOUTH - McCURDY TRUCKS
GISBORNE - TOTAL PARTS & SERVICE
QUEENSTOWN - QUEENSTOWN COMMERCIAL VEHICLE SERVICES



QUALITY SERVICE YOU CAN RELY ON

We know how important your vehicle is to the ongoing success of your business, so our service and repair processes are purpose-built to get you back on the road as soon as possible.

19 BRANCHES NATIONWIDE	2,000 CALLOUTS EACH YEAR	24/7 BREAKDOWN SERVICE	 Central database to store your trucks' service history, or we can work with your telematics solution
5 DEALERS	VOR PROCESS AND CALL OUT 	187 HIGHLY SKILLED TECHNICIANS NATIONWIDE	
 LATEST ELECTRONIC DIAGNOSTIC EQUIPMENT	14,000 VEHICLES SERVICED A YEAR	FACTORY TRAINED TECHNICIANS 	One Supplier Invoice NATIONWIDE

0800 802 273
AFTER HOURS ACTION
SERVICE

ALL CLASSES OF TRUCKS AND TRAILERS

Truckstops offers everything you need to keep you moving, including:

- Heavy Vehicle Certificate of Fitness
 - Pre-CoF checks at all branches
 - Authorisation of CoF certificates at many branches
- Fixed Price Servicing
- ‘A’, ‘B’, or ‘C’ service options
- Brakes
- Contract maintenance options
- Dangerous goods work
- Height solution work
- Brake roller facilities
- Vehicle pick-up and delivery at some branches
- Truck availability for the collection or delivery of trailers
- Onsite servicing at the customers premises (by arrangement)
- Miscellaneous servicing
 - Air conditioning units
 - Electrical work
 - Crash repairs
 - Truck body repairs



FULL COF SERVICE

CoF Reminder Service
Pre-CoF and VCA Inspections
CoF Certification



***THE PARTS YOU NEED,
WHEREVER, WHENEVER.***

GENUINE PARTS 24/7

26,000

PRODUCT LINES IN STOCK

As the importer and distributor for Hino, Mack, and Volvo Trucks and Buses, if you need a genuine part, chances are we've got it! With our centrally located National Parts Distribution Centre in Palmerston North, Truckstops can get you the parts you need – quick.

\$22.2m

INVENTORY IN STOCK

Despite such a huge parts inventory, we know that there will be items that we don't have in stock. And if we haven't, we'll bend over backwards to get it for you.

AVERAGE SUPPLY RATE

92%

Our call-out service is available 24/7, so no matter where you are, we can get the parts you need. If we don't have the required part at your nearest branch, we can have it shipped overnight from our Parts Distribution Centre in Palmerston North.

OFFERS

We provide our customers regular parts and service specials. We also have an extensive range of kits for regularly replaced items such as filters, wiper blades, brakes, and air driers.



Truckstops is New Zealand's

**only authorised
Hino parts and service
support network.**

Our focus is on providing value to Hino customers through both service and parts offerings.

AVERAGE SUPPLY RATE

93%

Genuine Hino parts

are of excellent quality and durability.

Our Hino parts kits also save you time and money, and now include filter kits, clutch kits, engine kits, wiper blade kits, and brake axle kits.

The only nationwide

FIXED PRICE

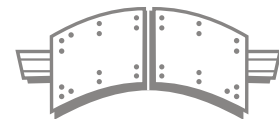
servicing and
brake re-line program.

Hino's offering boasts nationwide lined shoe and air drier exchange programs design to maximise uptime.

Both programs are focused on minimising environmental impact and reducing the time it takes to replace these parts.

4,045

HINOS SERVICED
EACH YEAR



Want to **calculate the cost** of servicing your Hino?

hinocalculator.truckstops.co.nz

\$6.5m

PARTS IN STOCK



7,653

LINES
IN
STOCK



126,500

PARTS IN STOCK



V O L V O

Skilled technicians. Superior parts. Special tools. Genuine Volvo Service keeps your truck in peak condition. And on the road.

No one services your Volvo truck quite like Truckstops. With us, you know that it's done right. No shortcuts. No surprises. Our technicians are certified experts. They have the full range of special tools and all the diagnostic and database systems they need. Truckstops compliments this with a full range of genuine Volvo parts.

With Truckstops, you know your Volvo is getting the service it deserves.



2,329 VOLVOS SERVICED EACH YEAR

91%
INVENTORY PARTS
SUPPLY

\$7.5m
INVENTORY PARTS
IN STOCK



8,300
LINES
IN
STOCK



143,200
PARTS IN STOCK



FOR HIGH
QUALITY TECH
TRUCKS





Truckstops was born ready to fix Mack trucks. The first brand we supported in New Zealand is still one of the most recognised brands in trucking.

Using the latest electronic diagnostic equipment, our aim is to save you from unnecessary off-road time and unwanted, avoidable repairs. With a 24-hour parts and service backup, we can get your Mack on the road with as little downtime as possible – anywhere in New Zealand.

\$1.9m

INVENTORY PARTS
IN STOCK



22,100

PARTS IN STOCK



755 MACKS SERVICED EACH YEAR

2,980

LINES
IN
STOCK



AVERAGE SUPPLY
RATE

91%



TRUCK STOPS NON-FRANCHISE PARTS

The Truckstops Non-Franchise programme offers a one-stop, bumper-to-bumper solution to your heavy transport needs.

We stock a broad range of quality truck and trailer parts ranging from trailer, clutch, transmission, and drive line gear, right through to the flashy stuff like chrome accessories and air horns.

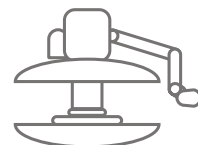
\$4.2m

INVENTORY HELD IN STOCK



5,680

LINES HELD IN STOCK



191,364

PARTS IN STOCK



AVERAGE SUPPLY RATE

94%

127 SUPPLIERS

A WIDE RANGE OF REPUTABLE BRANDS IN STOCK, INCLUDING

WABCO



EATON

HENDRICKSON
The World Rides On Us



USED PARTS

The Truckstops Recycling Division (TRD) dismantles used or damaged trucks, saves the usable parts, and disposes of scrap and dangerous parts responsibly. We also restore and reuse parts that are still in workable condition.

We stock a wide range of reconditioned steering, engine, and drive-train parts from industry leaders such as Hino, Volvo, and Mack. This helps us offer cost-efficient solutions to those customers who may not need a brand new part.

In stock, we keep transmissions, steering gears, drive shafts, transfer cases, hydraulic cylinders, rear differentials, radiators, and more.



3,000

PARTS IN STOCK



17 TRUCKS RECYCLED A YEAR

CONTRACT MAINTENANCE

We are experts when it comes to providing service and support for Hino, Volvo, and Mack trucks.

Nobody else has our know-how and equipment, our training and expertise. And nobody else has the right parts. What's more, we can offer you services that maximise your uptime and productivity, keeping your truck working harder and longer.

ONE MONTHLY PAYMENT FOR ACCURATE BUDGETING

Vehicle servicing and repairs, including consumables, components, engine, transmission, and final drive over-hauls are included.

FIX YOUR MAINTENANCE COST UP FRONT

We take care of the maintenance and the cost, leaving you to focus on running your business as profitably as you can – without the hassle of service worries and unexpected expenses.

COMPLETE SERVICE HISTORY REPORT

PARTS & LABOUR GUARANTEED



Head Office:

19 Malden Street
Private Bag 11027
Palmerston North

TRUCKSTOPS.CO.NZ

Ph: 06 351 9800



Motors Company